

**NOTE.** Resources are limited across the CARES system, and services are not always available in each state region. The CARES system is created to quickly help individuals in a housing crisis, but assistance is not guaranteed. Households should continue to search for other solutions to their housing crisis while working through the CARES process with an agency in the appropriate region.

## **CARES Roles**

**Access Sites.** Access Sites will complete the Housing Crisis Triage to determine if entry into the homeless response system is necessary and appropriate or if the household can be diverted from entering the homeless response system by utilizing mainstream resources. If an individual or family is unable to be diverted, they will be referred to an Assessment Site. Access Sites will make a referral to an emergency shelter if necessary.

**Assessment Sites.** Assessment Sites will complete the Housing Prioritization Tool to identify linkage to the appropriate housing intervention (e.g., mainstream resources, transitional housing, rapid rehousing, permanent housing).

**Housing Providers.** Housing providers have designated programs that may provide vouchers or on-site transitional or permanent housing to persons who are experiencing homelessness. Housing Providers collaborate with designated Access and Assessment Sites to streamline access to housing programs.

**Stabilization.** Stabilization services apply to housing providers and other support service providers helping persons who are homeless or formerly homeless to stabilize once housed. Stabilization services may include landlord engagement, linkage to mainstream resources, and housing navigation.

**Auxiliary Service Providers.** Auxiliary Service Providers collaborate with designated Access and Assessment Sites and Housing Providers to streamline access to housing programs and supportive services.

**Lead Partners.** Lead Partners are established to host and facilitate local organizational structures within their region. They can include local homeless coalitions, organizations, agencies, or collaborative groups formed to be lead partners in a given locality. Lead Partners help ensure that CARES policies and protocols are functioning and maintained within their region.

## **Client Rights**

The CARES process is based on a client-centered model and strives to empower clients with the services they choose to receive. Client's rights include:

1. Right to be informed of the CARES process and how they can use it to meet their needs.
2. Right to privacy and confidentiality.
3. Right to be informed of how their data will be utilized and whom it could be shared with.
4. Right to self-determination and to work with service providers that honor that right.
5. Right to Housing First.
6. Right to access and seek services from their Tribal Nation.
7. Right to be informed of CARES grievance policy prior to assessment.

<b>Region 1: Divide, McKenzie, Williams Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Community Action Partnership			X				701.572.8191
Pathfinder Services of ND ( <i>Youth 18-24</i> )		X					701.837.7500

<b>Region 2: Bottineau, Burke, McHenry, Mountrail, Pierce, Renville, &amp; Ward Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Minot Area Men's Winter Refuge							701.822.2585
Community Action Partnership	X			X			701.839.7221
Pathfinder Services of ND ( <i>Youth 18-24</i> )		X					701.837.7500
Seeds of Eden		X	X				701.720.2627
Youthworks ( <i>Youth Only</i> )	X	X	X				701.255.6909

<b>Region 3: Benson, Cavalier, Eddy, Ramsey, Rolette, &amp; Towner Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Dakota Prairie Community Action Agency					X		701.662.6500
Lake Region Community Shelter	X		X				701.662.6767
Lake Region Human Service Center					X		701.665.2200
Pathfinder Services of ND ( <i>Youth 18-24</i> )		X					701.837.7500
Safe Alternatives for Abused Families ( <i>Domestic Violence Only</i> )							701.662.7378

<b>Region 4: Grand Forks, Nelson, Pembina, &amp; Walsh Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Community Violence Intervention Center ( <i>Domestic Violence Only</i> )		X					701.746.0405
Grand Forks Housing Authority		X	X	X		X	701.746.2545
Grand Forks Public Schools				X	X		701.746.2200
Northlands Rescue Mission	X	X					701.772.6609

<b>Region 4: Grand Forks, Nelson, Pembina, &amp; Walsh Counties</b> <i>(continued)</i>							
Prairie Harvest Mental Health			X				701.795.9143
Red River Valley Community Action		X	X	X			701.746.5431
Salvation Army			X	X			701.775.2597
Spectra Health		X			X	X	701.757.2100
St. Joseph's Social Care				X			701.795.8614
United Way of Grand Forks, East Grand Forks	X	X					701.775.8661
Veteran's Administration <i>(Veterans Only)</i>							701.335.4380

<b>Region 5: Cass, Ransom, Richland, Sargent, Steele, &amp; Trail Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Better Together ND	X	X		X	X		701.404.9180
Beyond Shelter			X				701.551.0480
Cass County Sheriff's Office		X					701.271.2958
City of Fargo, Harm Reduction Division	X	X					701.364.0116
Community Uplift Program					X		701.532.0563
Dacotah Foundation			X	X			701.364.0743
Dream Living Services, LLC			X				701.360.9912
F5 Project					X		701.210.2491
Fargo Housing & Redevelopment Authority				X			701.293.6262
FM Coalition to End Homelessness						X	701.936.7171
Fraser, Ltd. <i>(Youth Only)</i>	X	X	X				701.232.3301
New Life Center	X	X					701.235.4453
Presentation Partners in Housing	X			X			701.235.6861
Southeast Human Service Center		X			X		701.298.4500
Southeastern ND Community Action Agency	X	X	X	X			701.232.2452
The Lotus Center, Inc.				X			218.284.1800
Veteran's Administration <i>(Veterans Only)</i>		X	X				701.232.3241
Youthworks <i>(Youth Only)</i>	X	X	X				701.232.8558
YWCA Cass Clay	X	X	X				701.232.2547

<b>Region 6: Barnes, Dickey, Foster, Griggs, LaMoure, Logan, McIntosh, Stutsman, &amp; Wells Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Community Action Region VI				X			701.252.1821
Great Plains Housing Authority			X				701.252.1098
South Central Homeless Coalition						X	701.320.0401

<b>Region 7: Burleigh, Emmons, Grant, Kidder, McLean, Mercer, Morton, Oliver, Sheridan, &amp; Sioux Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
AID, Inc.					X		701.663.2122
Blessed Builders		X	X				701.368.1165
Burleigh County Housing Authority			X				701.255.2540
Community Action Program, Region VII	X						701.258.2240
Dacotah Foundation			X	X			701.223.4517
Salvation Army	X	X	X	X			701.223.1889
Seeds of Eden		X	X				701.415.6233
Welcome House ( <i>Families Only</i> )	X						701.751.0142
Women's Action and Resource Center			X				701.873.2274
Youthworks ( <i>Youth Only</i> )	X	X	X				701.255.6909

<b>Region 8: Adams, Billings, Bowman, Dunn, Golden Valley, Hettinger, Slope, &amp; Stark Counties</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Community Action Partnership			X				701.227.0131
Domestic Violence & Rape Crisis Center	X						701.255.4506
Dylen's Crossing	X						701.690.4184
Southwest Multi-County Correction Center	X	X		X	X		701.502.1104
United Way of Dickinson	X			X			701.483.1233

<b>North Dakota: Statewide</b>							
<b>CARES Partner</b>	<b>CARES Role</b>						<b>Phone</b>
	<b>Access Site</b>	<b>Assessment Site</b>	<b>Housing Provider</b>	<b>Stabilization</b>	<b>Auxiliary Service Provider</b>	<b>Lead Partner</b>	
Community Action Partnership of North Dakota					X		701.232.2452
Community Options		X			X		701.223.2417
Institute for Community Alliances						X	515.246.6643